Allison Navarro Psychotherapy and Counselling Website Privacy Policy

This privacy policy is for the website www.allisonnavarro.co.uk and governs the privacy of its users. The policy sets out the different areas where user privacy is concerned and outlines the obligations and requirements of the user/s, the website and website owner/s. Furthermore, the way this website and its owner/s process, store and protect user data and information will also be detailed within this policy.

The Website

This website and its owner/s take a proactive approach to user privacy and ensure the necessary steps are taken to protect the privacy of its users throughout their visiting experience. This website complies to all UK national laws and requirements for user privacy.

Contact and Communication

Users contacting this website and/or its owner/s do so at their own discretion and provide any such personal details requested at their own risk. Your personal information is kept private and stored securely until a time it is no longer required or has no use, as detailed in the Data Protection Act 1998. Every effort has been made to ensure a safe and secure form to email submission process, but we advise users that using such a form to email details is at their own risk.

Using your personal data

This website and its owner/s use any information submitted to provide you with further information about the services they offer or to assist you in answering any questions or queries you may have submitted.

What information is collected?

This website and its owners may collect, store and use the following kinds of personal data: information about your computer and about your visits to and use of this website (including your IP address, geographical location, browser type, referral source, length of visit and number of page views) information that you choose to send, via email or form, currently including:

- Name
- Email address
- Telephone number
- Any Message

Cookies

Cookies are small text files that are placed on your computer's hard drive by your web browser when you visit any website. They allow information gathered on one web page to be stored until it is needed for use on another, allowing a website to provide you with a personalised experience and the website owner with statistics about how you use the website so that it can be improved.

Some cookies may last for a defined period of time, such as one day or until you close your browser. Others last indefinitely.

Your web browser should allow you to delete any you choose. It also should allow you to prevent or limit their use.

This website uses cookies. They are placed by software that operates on our servers, and by software operated by third parties whose services we use.

We use cookies in the following ways:

- to track how you use the website
- to record whether you have seen specific messages displayed on the website
- to keep you signed in the site
- to record your answers to surveys and questionnaires on our site while you complete them

Disclosures

This website and its owners never disclose information about you to any individual or organisation.

Security of your personal data

All reasonable technical and organisational precautions will be taken to prevent the loss of your personal information. This website and its owner/s will store all the personal information you provide via the website in a secure (password - and - protected) manner. N.B., data transmission over the internet is inherently insecure, and this website and its owner/s cannot guarantee the security of data sent over the internet.

Policy amendments

The owner/s of this website may update this privacy policy from time-to-time by posting a new version on the website.

Your rights

You may contact the website owner/s and ask them to provide you with any personal information held about you. Please email info@allisonnavarro.co.uk

Contact

If you have any questions about this website privacy policy or treatment of your personal data, please email info@allisonnavarro.co.uk